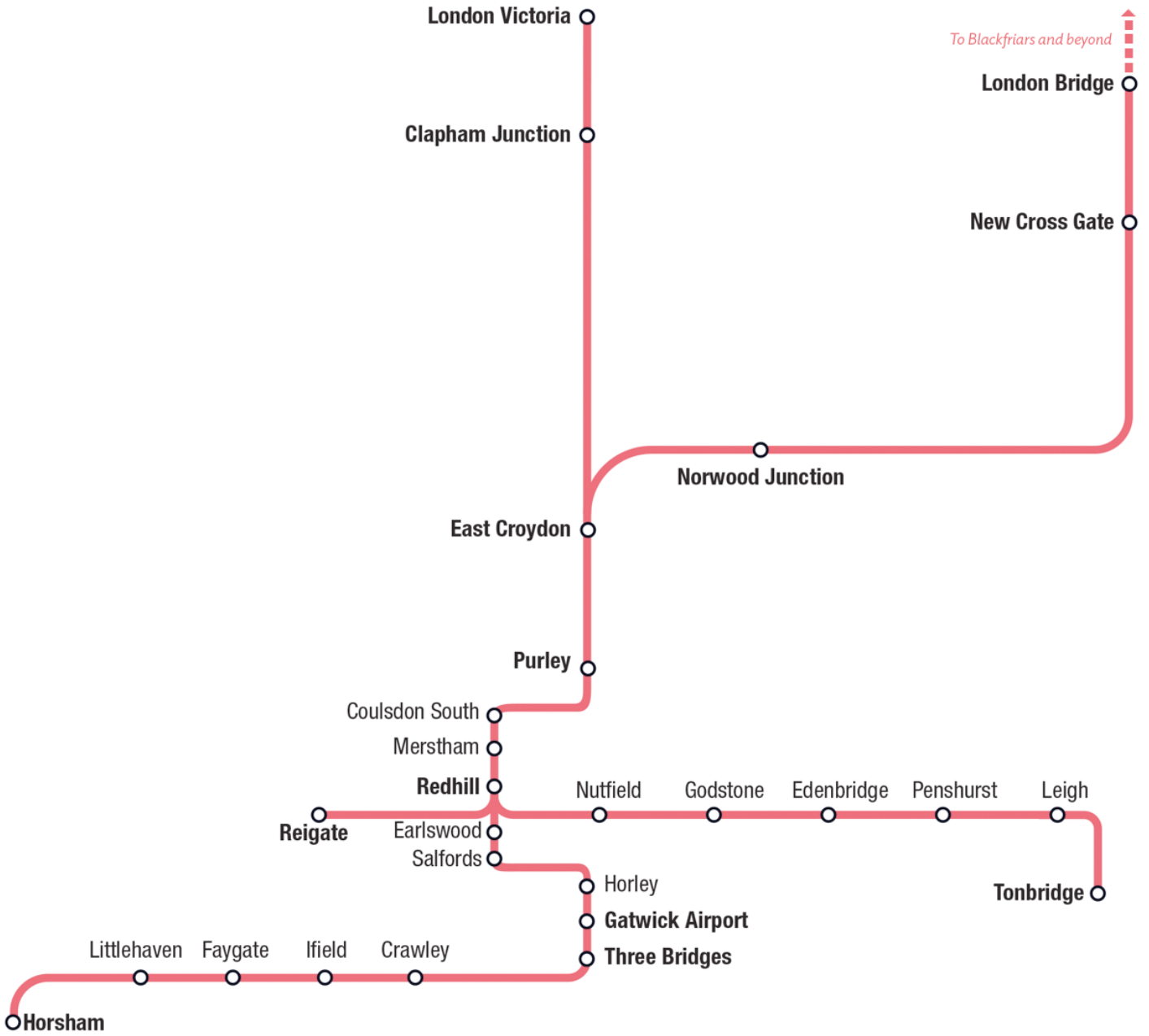


# Redhill route service



# Service improvements

## December 2015

New off-peak Thameslink trains calling at Redhill, Merstham, Coulsdon South and Purley to Bedford

Tonbridge / Reigate to London Bridge services revised to operate to London Victoria running fast from Redhill; improving journey times (replacing the current Southampton / Portsmouth to London trains which will no longer call at Redhill)

Reigate to London Victoria journey times will reduce by up to eight minutes in the off-peak

## Stations

We will be working in partnership with Network Rail and the Department for Transport on plans for a major enhancement of Gatwick Airport station.

All stations on the franchise will benefit from a share of the £50m investment planned in improving station facilities and appearance. Benefits for stations on the Redhill route include:

- Interactive touch screens installed at East Croydon and Redhill, providing train running information, journey planning, connection information and local maps
- Ticket machine to be introduced at Nutfield

Our investment programme for stations includes funding for more CCTV, toilet refurbishments, new retail facilities, help points and car park improvements – as well as plans for increased cycle storage and improved transport integration. More details on specific plans for individual stations will be provided at a later stage.

## December 2018

Redhill will be served by four Thameslink trains per hour (4tph), comprising of 2tph Gatwick to Bedford and 2tph Horsham to Peterborough. All services will go via London Bridge and all stations through central London

By 2018 all Thameslink services will be operated by new-build class 700 Siemens trains

Horsham to London service frequencies will double on Sundays

Most peak trains for London Victoria will be formed of 12 carriages

## Free WiFi

Free WiFi is planned to be introduced at 104 of the busiest stations across the Govia Thameslink Railway (GTR) franchise.

## First to last station staffing

First to last station staffing will be introduced at Crawley, Purley and Reigate – as part of plans to provide first to last staffing at the 101 busiest stations on the GTR franchise.