

Suggested alternative routes during disruption

When Thameslink services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:
May 2017

Suggested alternative route details from Ravensbourne

Thameslink ticket holders

To:	Suggested routes:
Bedford	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Victoria line to Euston; London Midland train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or London Midland train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford
Luton	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Station Interchange. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100, 101 (from stop N) to Luton Station Interchange. (Stop 11 is opposite Victoria Station on Buckingham Palace Road)
Luton Airport Parkway	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Station Interchange. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100 (from stop N) to Luton Hampton Hotel; walk to Luton Airport Parkway station via adjoining footpath. (Stop 11 is opposite Victoria Station on Buckingham Palace Road)
St Albans City	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Hatfield; bus 300, 301, 602, 724 to St Albans City
West Hampstead Thameslink	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Victoria line to Green Park; Jubilee line to West Hampstead
Kentish Town	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Victoria line to Euston; Northern line to Kentish Town
London St Pancras International	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Victoria line to King's Cross St Pancras
Farringdon	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Circle/Hammersmith & City/Metropolitan line to Farringdon
City Thameslink	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Circle/District line to Blackfriars; 5 minutes walk along New Bridge Street to City Thameslink
London Blackfriars	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to London Victoria; Circle/District line to Blackfriars
Elephant & Castle	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Clock House station; Southeastern train to London Bridge; Northern line to Elephant & Castle
Denmark Hill	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Clock House station; Southeastern train to Lewisham; Southeastern train to Denmark Hill
Peckham Rye	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Clock House station; Southeastern train to Lewisham; Southeastern train to Peckham Rye
Nunhead	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Clock House station; Southeastern train to Lewisham; Southeastern train Nunhead
Crofton Park	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction (Copers Cope Road stop); bus 54 (from stop R) to Catford Bus Garage; bus 171 to Crofton Park
Catford	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction (Copers Cope Road stop); bus 54 (from stop R) to Catford (Bromley Road); then walk (7 minutes/0.3 miles) to Catford Station
Bellingham	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction (Copers Cope Road stop); bus 54 (from stop R) to Bellingham (Catford Bus Garage)
Beckenham Hill	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction (Copers Cope Road stop); bus 54 (from stop R) to Beckenham Hill
Shortlands	Walk (14 minutes/0.8 miles) via Ravensbourne Avenue to Shortlands
Bromley South	Walk (5 minutes/0.3 miles) to Ravensbourne Avenue stop; bus 354 to Bromley North Station; numerous buses to Bromley South station
Bickley	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Bickley
St Mary Cray	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Bromley South; Southeastern train to St Mary Cray
Swanley	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Bromley South; Southeastern train to Swanley
Eynsford	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Bromley South; Southeastern train to Swanley; walk (9 minutes/0.5 miles) to Swanley (High Street) via Station Approach and Godsall Road; bus 421# limited service Mondays to Saturdays or bus 429# limited service Sundays only (from outside Swanley station on Azalea Drive) to Eynsford or taxi from Swanley station to Eynsford
Shoreham	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Bromley South; Southeastern train to Swanley; then walk (9 minutes/0.5 miles) to Swanley (High Street) via Station Approach and Godsall Road; bus 421# limited service Mondays to Saturdays only to Shoreham or taxi from Swanley station to Shoreham
Otford	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Bromley South; Southeastern train to Otford
Bat & Ball	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Orpington; Southeastern train to Sevenoaks; bus 8#, 306#, 308#, 421# (from stop adjacent to Sevenoaks station on London Road) or bus 452# (from stop opposite Sevenoaks station on London Road) to St John's Hill or St John's Road; then walk (3 minutes/0.2 miles) via Otford Road and Bat and Ball Road to Bat & Ball station
Sevenoaks	Walk (4 minutes/0.3 miles) to Downs Hill stop; bus 354 to Beckenham Junction station; Southeastern train to Orpington; Southeastern train to Sevenoaks

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Great Northern
- Great Western Railway
- London Buses
- London Midland
- London Tramlink
- London Underground
- London Underground
- Southeastern
- Southern
- South West Trains

For rail journeys please plan your journey at nationalrail.co.uk or by calling National Rail Enquiries on 03457 48 49 50 for the latest information. For bus journeys please visit traveline.info or call Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website thameslinkrailway.com/thameslink-live

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

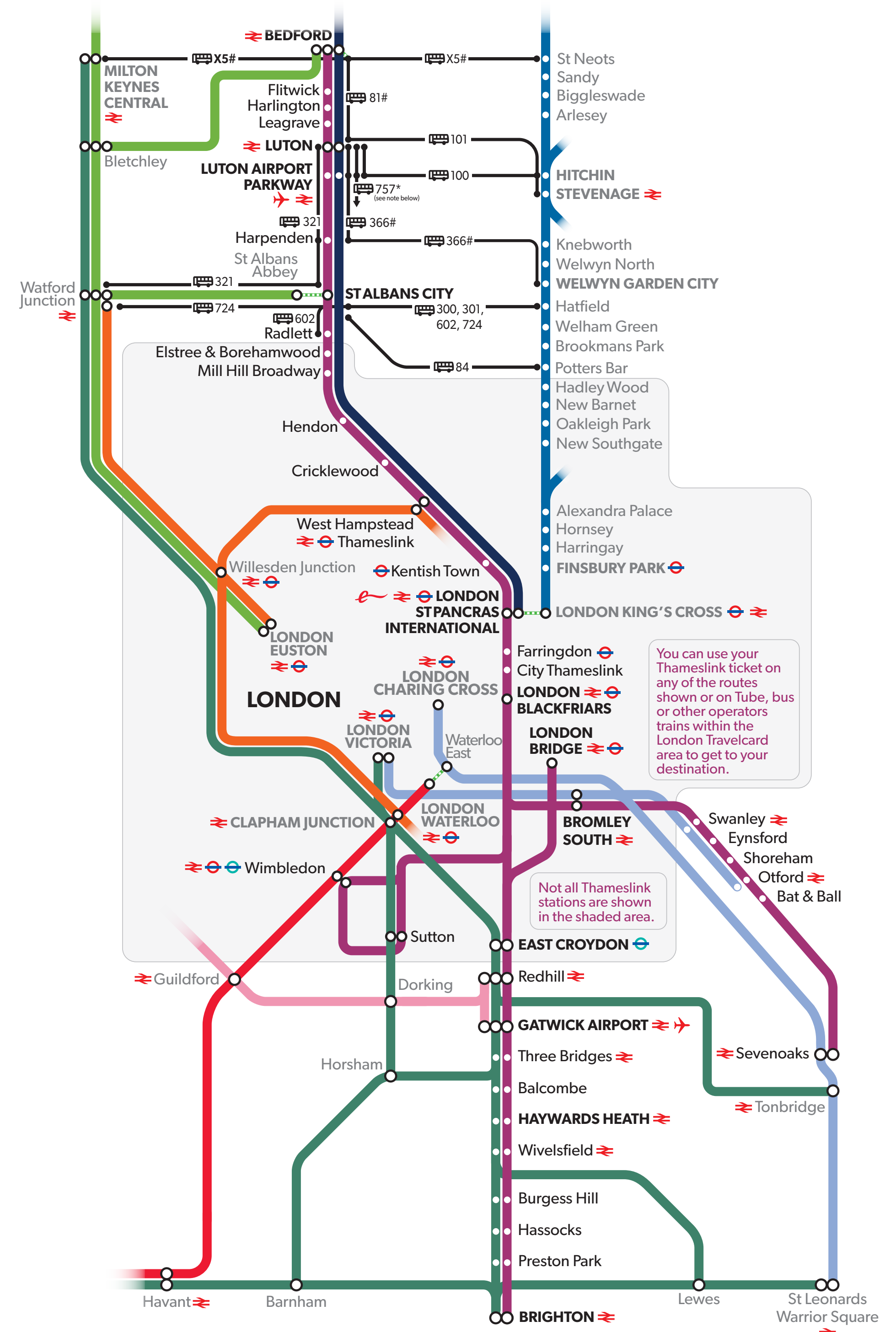
Rail services: National Rail Enquiries Online nationalrail.co.uk By telephone 03457 48 49 50	Tube and London bus: Transport for London Online tfl.gov.uk By telephone 0343 222 1234	Bus services outside of London: Traveline Online traveline.info By telephone 0871 200 22 33
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Delay Repay

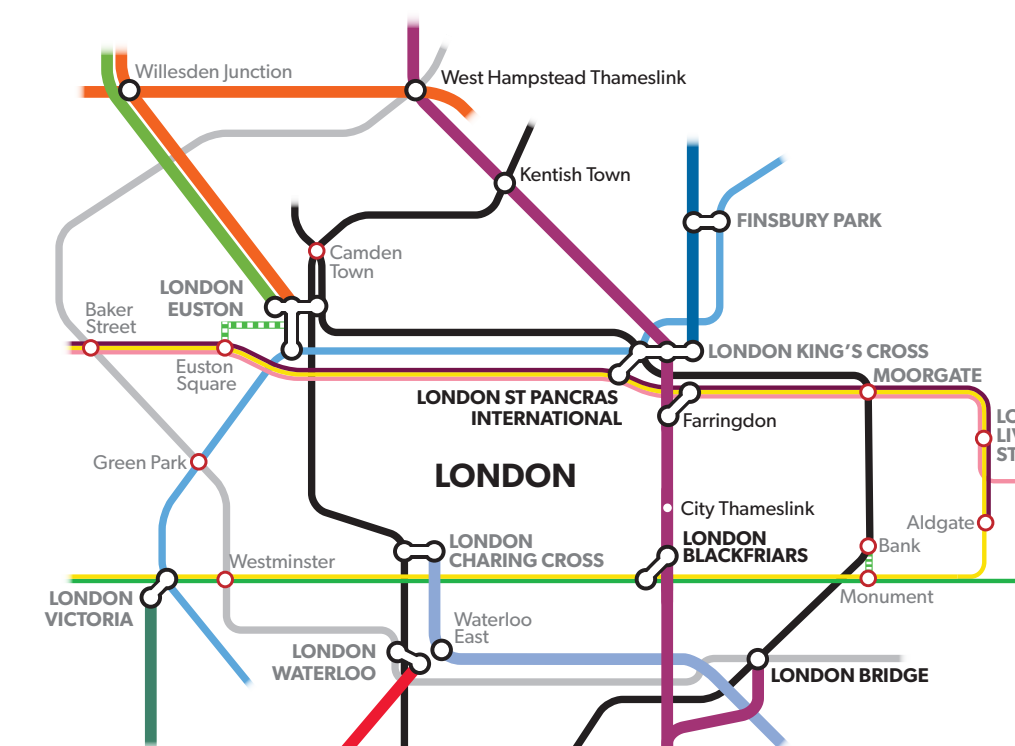
If your journey on Thameslink was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at thameslinkrailway.com/delayrepay

National rail and local bus alternatives



Inner London rail and Tube alternatives



Key to maps

- National Rail**
- Interchange station
 - Interchange with London Underground
 - Interchange with other train services
 - Interchange with airport
 - Interchange with London Tramlink
- Thameslink**
- South West Trains
 - London Midland
 - Southern
 - Southeastern
 - Station walking link
- London Underground**
- Tube station
 - Northern line
 - Jubilee line
 - Victoria line
 - District line
 - Central line
 - Circle line
 - Metropolitan line
 - Hammersmith & City line
- Bus services**
- Bus link / bus route number
 - # You may need to purchase a ticket and apply for a refund on these bus routes
 - * Bus service 757 operates a frequent express service between Luton Interchange, Luton Airport Parkway and Brent Cross Bus Station (for local bus connections to Mill Hill Broadway, Hendon and Cricklewood) and to Central London Baker Street and Victoria (for bus and tube connections).

Please be aware that not all intermediate stations are shown on the maps for other National Rail operators and London Underground services.

If you have any feedback about the information contained in any of our alternative route literature please email your comments to: customerservices@thameslinkrailway.com

We're working hard on how we deal with delays...

Train operator	Website	Twitter	National Rail
Thameslink	thameslinkrailway.com	@TLRailUK	03457 48 49 50 (24 hour)

ThamesLink