

Suggested alternative routes during disruption

When Thameslink services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:
May 2017

Suggested alternative route details from Otford

| Thameslink ticket holders | |
|---------------------------------|--|
| To: | Suggested routes: |
| Bedford | Southeastern train to London Victoria; Victoria line to Euston; London Midland train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or London Midland train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford |
| Luton | Southeastern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Station Interchange. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100, 101 (from stop N) to Luton Station Interchange. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road) |
| Luton Airport Parkway | Southeastern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Hampton Hotel; walk (2 minutes) to Luton Airport Parkway station via adjoining footpath. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100 (from stop N) to Luton Hampton Hotel; walk (2 minutes) to Luton Airport Parkway station via adjoining footpath. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road) |
| St Albans City | Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Hatfield; bus 300, 301, 602, 724 to St Albans City |
| West Hampstead Thameslink | Southeastern train to London Victoria; Victoria Line to Green Park; Jubilee line to West Hampstead |
| Kentish Town | Southeastern train to London Victoria; Victoria Line to Euston; Northern line to Kentish Town |
| London St Pancras International | Southeastern train to London Victoria; Victoria line to King's Cross St Pancras |
| Farringdon | Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Circle/Hammersmith & City/Metropolitan line to Farringdon |
| City Thameslink | Southeastern train to London Victoria; Circle/District line to Blackfriars; walk (5 minutes/0.2 miles) along New Bridge Road to City Thameslink |
| London Blackfriars | Southeastern train to London Victoria; Circle/District line to Blackfriars |
| Elephant & Castle | Southeastern train to London Victoria; Circle/District line to Embankment; Bakerloo line to Elephant & Castle |
| Denmark Hill | Southeastern train to London Victoria; Southeastern train to Denmark Hill. Alternatively, Southeastern train to Bromley South; Southeastern train to Herne Hill; bus 68, 468 (from stop B on Herne Hill) to Denmark Hill |
| Peckham Rye | Southeastern train to London Victoria; Southeastern train to Peckham Rye |
| Nunhead | Southeastern train to London Victoria; Southeastern train to Nunhead |
| Crofton Park | Southeastern train to Bromley South; bus 208, 320 (from stop A) to Bellingham (Catford Bus Garage); bus 171 to Crofton Park |
| Catford | Southeastern train to Bromley South; bus 320, 336 (from stop A) to Catford |
| Bellingham | Southeastern train to Bromley South; bus 208, 320 (from stop A) to Bellingham (Catford Bus Garage) |
| Beckenham Hill | Southeastern train to Bromley South; bus 208, 320 (from stop A) to Bromley Road The Pond (stop SV) walk (5 minutes/0.3 miles, via Beckenham Hill Road) to Beckenham Hill |
| Ravensbourne | Southeastern train to Bromley South; Southeastern train to Beckenham Junction; bus 354 (from High Street stop C) to Ravensbourne |
| Shortlands | Southeastern train to Bromley South; Southeastern train to Shortlands |
| Bromley South | Southeastern train to Bromley South |
| Bickley | Southeastern train to Bromley South; Southeastern train back to Bickley |
| St Mary Cray | Southeastern train to St Mary Cray |
| Swanley | Southeastern train to Swanley |
| Eynsford, Shoreham | Bus 421# limited service Mondays to Saturdays only from stop B (on Station Road) to your destination. |
| Bat & Ball, Sevenoaks | Bus 421# limited service Mondays to Saturdays only from stop A (on Station Road) to your destination. |

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Great Northern
- Great Western Railway
- London Buses
- London Midland
- London Tramlink
- London Overground
- London Underground
- Southeastern
- Southern
- South West Trains

For rail journeys please plan your journey at nationalrail.co.uk or by calling National Rail Enquiries on 03457 48 49 50 for the latest information. For bus journeys please visit traveline.info or call Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/ routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website thameslinkrailway.com/thameslink-live

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

Rail services:
National Rail Enquiries
Online
nationalrail.co.uk
By telephone
03457 48 49 50

Tube and London bus:
Transport for London
Online
tfl.gov.uk
By telephone
0343 222 1234

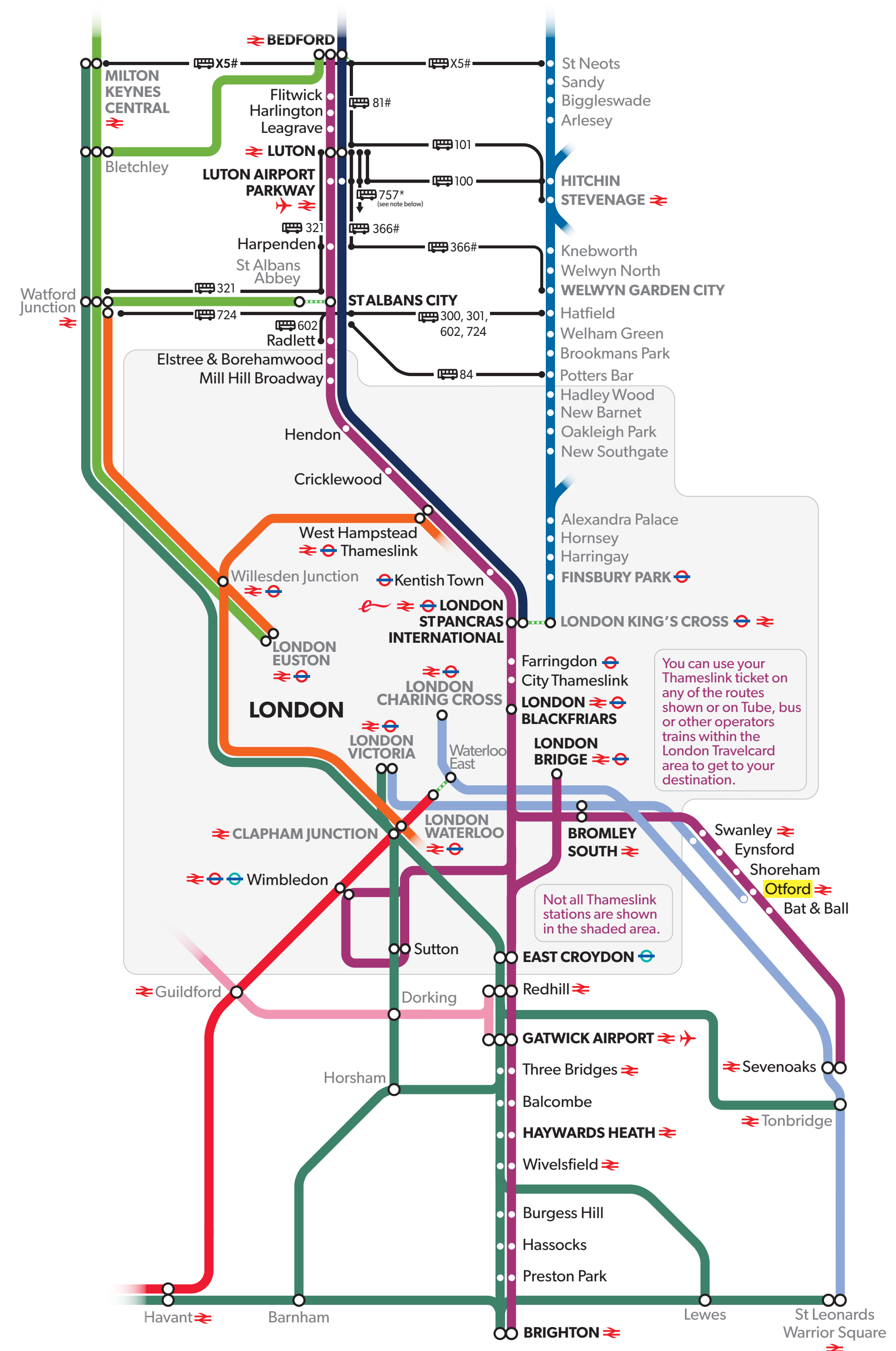
Bus services outside of London:
Traveline
Online
traveline.info
By telephone
0871 200 22 33

Delay Repay

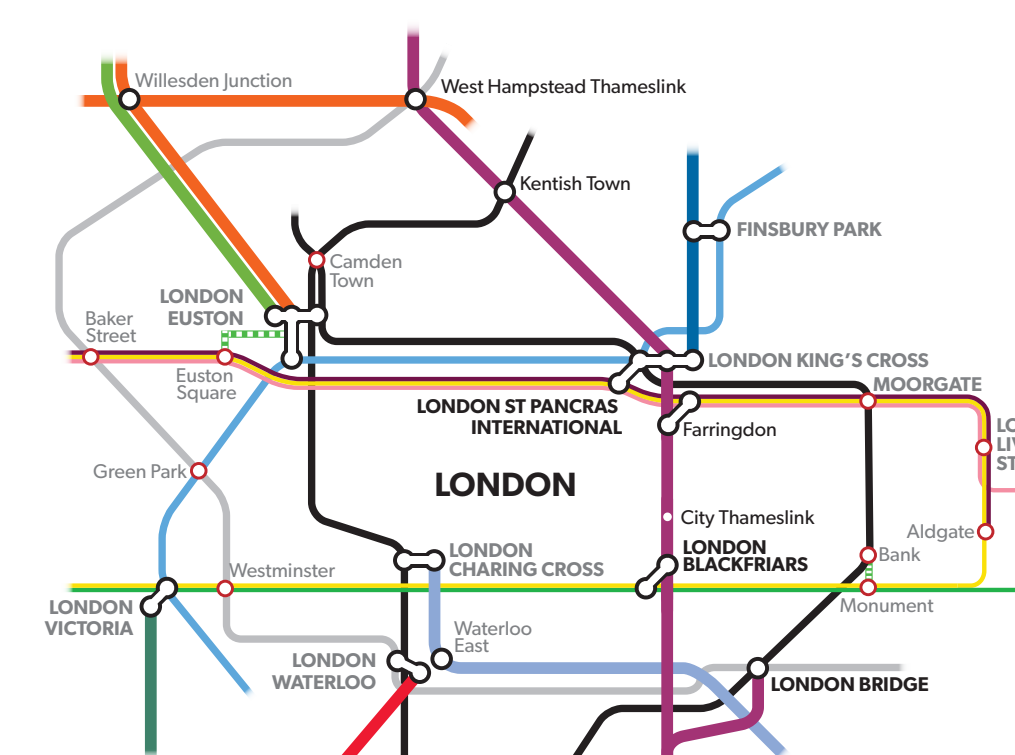
If your journey on Thameslink was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at thameslinkrailway.com/delayrepay

National rail and local bus alternatives



Inner London rail and Tube alternatives



Key to maps

- National Rail**
- Interchange station
 - Interchange with London Underground
 - Interchange with other train services
 - Interchange with airport
 - Interchange with London Tramlink
- Thameslink**
- Thameslink
 - East Midlands Trains
 - Southern
 - Southeastern
 - Station walking link
- London Underground**
- Tube station
 - Northern line
 - Jubilee line
 - Victoria line
 - District line
 - Central line
 - Circle line
 - Metropolitan line
 - Hammersmith & City line
- Bus services**
- Bus link / bus route number
 - # You may need to purchase a ticket and apply for a refund on these bus routes
 - * Bus service 757 operates a frequent express service between Luton Interchange, Luton Airport Parkway and Brent Cross Bus Station (for local bus connections to Mill Hill Broadway, Hendon and Cricklewood) and to Central London Baker Street and Victoria (for bus and tube connections).

Please be aware that not all intermediate stations are shown on the maps for other National Rail operators and London Underground services.

If you have any feedback about the information contained in any of our alternative route literature please email your comments to: customerservices@thameslinkrailway.com

We're working hard on how we deal with delays...

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| Train operator Thameslink | Website thameslinkrailway.com | Twitter @TLRailUK | National Rail 03457 48 49 50 (24 hour) |
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ThamesLink