

# Suggested alternative routes during disruption

When Thameslink services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:  
May 2017

## Suggested alternative route details from Hendon

### Thameslink ticket holders

To:	Suggested routes:
Bedford	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Watford Junction; London Midland/Southern train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or London Midland/Southern train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford
Luton	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Watford Junction; bus 321 (from stop 5) to Luton Station Interchange
Luton Airport Parkway	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Watford Junction; bus 321 (from stop 5) to Luton Station Interchange; bus A# (from stand 1) to Hampton Hotel; walk (2 minutes) to Luton Airport Parkway station via adjoining footpath
Harpenden	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Watford Junction; bus 321 (from stop 5) to Harpenden
St Albans City	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Watford Junction; bus 321, 724 (from stop 5) to St Albans (bus 724 direct to St Albans City station)
Radlett	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Watford High Street for bus 602 (from stop F) to Radlett
Elstree & Borehamwood	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HL) to Edgware; bus 107, 292 (from stop F) to Elstree & Borehamwood
Mill Hill Broadway	Walk (10 minutes/0.5 miles) to Hendon War Memorial via Station Road; bus 186 (from stop H) to Mill Hill Broadway
Cricklewood	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 32 (from stop HH) to Cricklewood Broadway
West Hampstead Thameslink	Walk (4 minutes/0.2 miles) to West Hendon Broadway via Station Road; bus 142 (from stop HH) to Brent Cross; bus C11 (from stop D) to West Hampstead Thameslink
Kentish Town	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Camden Town; Northern line to Kentish Town
London St Pancras International	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to King's Cross St Pancras
Farringdon	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to King's Cross St Pancras; Circle/Hammersmith & City/Metropolitan line to Farringdon
City Thameslink	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to King's Cross St Pancras; bus 45, 46, 63 (from stop D) to City Thameslink
London Blackfriars	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Bank/Monument; Circle/District line to Blackfriars
London Bridge, Elephant & Castle	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to your destination
Loughborough Junction	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Euston; Victoria line to Brixton; bus 35, 45, 345, P4 (from stop T), P5 (from stop J) or walk (13 minutes/0.7 miles) to Loughborough Junction
Herne Hill	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Euston; Victoria line to Victoria; Southeastern train to Herne Hill
Tulse Hill, Streatham	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to London Bridge; Southern train to your destination
Mitcham Eastfields, Mitcham Junction, Hackbridge, Carshalton, Sutton	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Balham; Southern train to your destination
West Sutton	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Morden; bus 413 (from stop F) to West Sutton
Sutton Common	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Morden; bus 164 (from stop B) to Cranleigh Gardens; walk (5 minutes/0.2 miles) via Angel Hill and Sutton Common Road to Sutton Common station
St Helier	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Morden; bus 154 (from stop C) to St Helier
Morden South	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Morden; bus 80 (from stop H), 154 (from stop C or H), 93 (from stop A) to Morden South
South Merton	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Morden; bus 164, 413 (from stop F) to South Merton
Wimbledon Chase	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Morden; bus 164 (from stop F), K5 (from stop C) to Wimbledon Chase
Wimbledon	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Euston; Victoria line to Vauxhall; South West Trains to Wimbledon
Haydens Road	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to South Wimbledon; bus 200 (from stop SC) to Haydens Road
Tooting	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Tooting Broadway; walk (13 minutes/0.7 miles) via Mitcham Road or bus 264, 270, 280, 355 (from stop E) to Tooting station
East Croydon, Purley, Coulsdon South, Mersham, Redhill, Gatwick Airport, Three Bridges, Balcombe, Haywards Heath, Wivelsfield, Burgess Hill, Hassocks, Preston Park, Brighton	Walk (13 minutes/0.6 miles) via Station Road and Vivian Avenue or bus 83 (from stop M) to Hendon Central; Northern line to Euston; Victoria line to Victoria; Southern train to your destination

# - On bus routes marked # in the table above you may have to buy a bus ticket and apply for a refund. The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Great Northern
- Great Western Railway
- London buses
- London Midland
- London Tramlink
- London Overground
- London Underground
- Southeastern
- Southern
- South West Trains

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check [greatnorthernrail.com](http://greatnorthernrail.com) or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website [thameslinkrailway.com/thameslink-live](http://thameslinkrailway.com/thameslink-live)

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

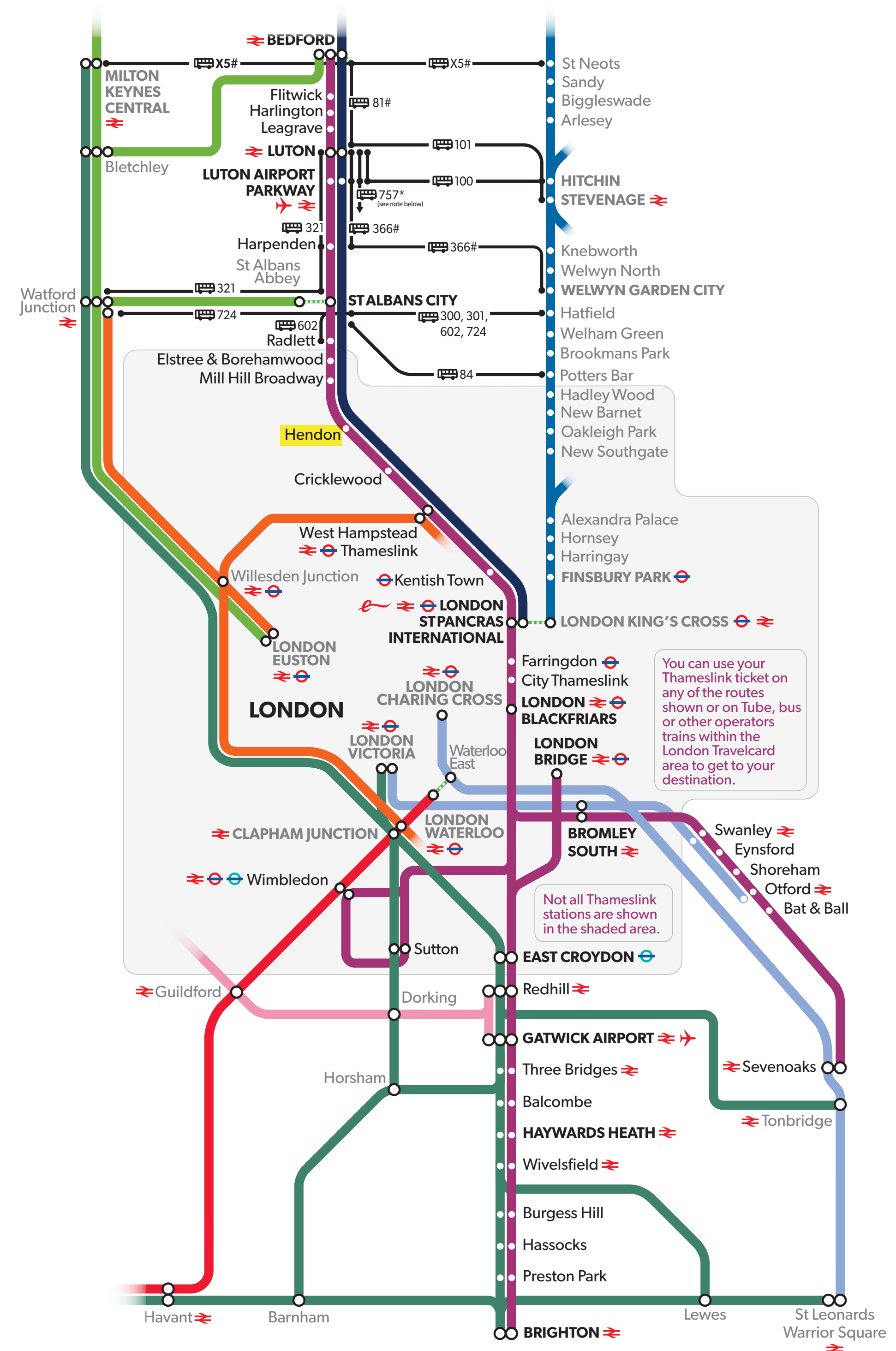
Rail services: <b>National Rail Enquiries</b> Online <a href="http://nationalrail.co.uk">nationalrail.co.uk</a> By telephone <b>03457 48 49 50</b>	Tube and London bus: <b>Transport for London</b> Online <a href="http://tfl.gov.uk">tfl.gov.uk</a> By telephone <b>0343 222 1234</b>	Bus services outside of London: <b>Traveline</b> Online <a href="http://traveline.info">traveline.info</a> By telephone <b>0871 200 22 33</b>
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### Delay Repay

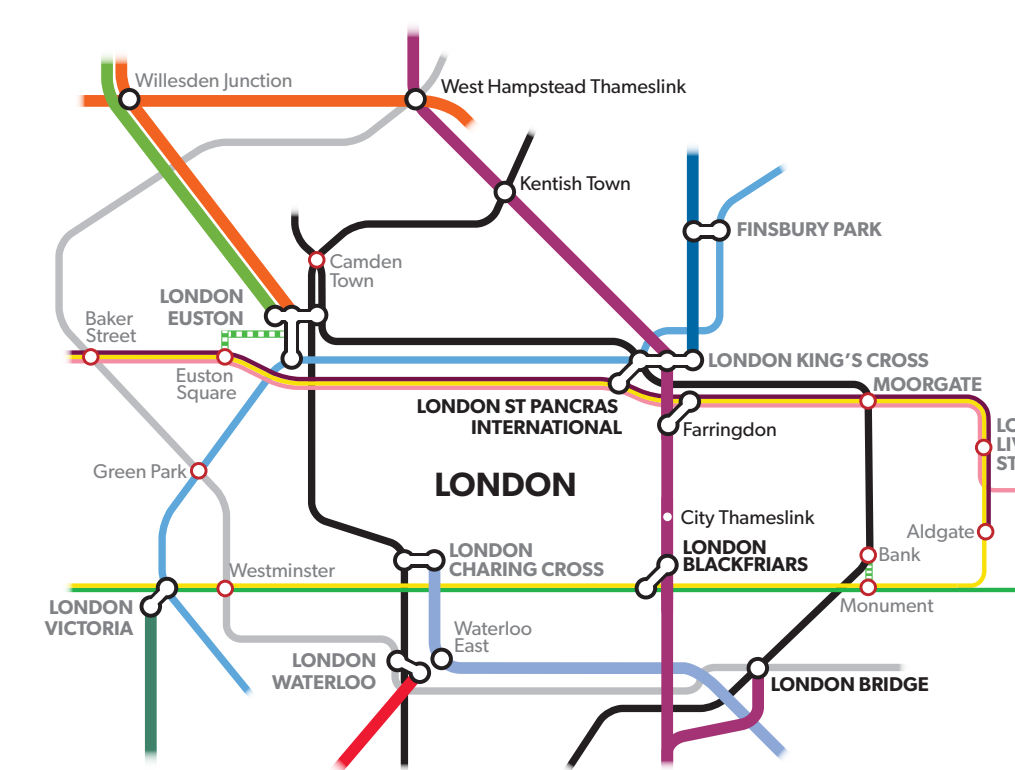
If your journey on Thameslink was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at [thameslinkrailway.com/delayreplay](http://thameslinkrailway.com/delayreplay)

## National rail and local bus alternatives



### Inner London rail and Tube alternatives



### Key to maps

- National Rail**
- Interchange station
  - Interchange with London Underground
  - Interchange with other train services
  - ✈ Interchange with airport
  - Interchange with London Tramlink
  - Thameslink
  - East Midlands Trains
  - Southern
  - Southeastern
  - Station walking link
  - South West Trains
  - London Midland
  - Great Western Railway
  - London Overground
- London Underground**
- Tube station
  - Northern line
  - Jubilee line
  - Victoria line
  - District line
  - Central line
  - Circle line
  - Metropolitan line
  - Hammersmith & City line
- Bus services**
- Bus link / bus route number
  - # You may need to purchase a ticket and apply for a refund on these bus routes
  - \* Bus service 757 operates a frequent express service between Luton Interchange, Luton Airport Parkway and Brent Cross Bus Station (for local bus connections to Mill Hill Broadway, Hendon and Cricklewood) and to Central London Baker Street and Victoria (for bus and tube connections).

Please be aware that not all intermediate stations are shown on the maps for other National Rail operators and London Underground services.

If you have any feedback about the information contained in any of our alternative route literature please email your comments to: [customerservices@thameslinkrailway.com](mailto:customerservices@thameslinkrailway.com)

We're working hard on how we deal with delays...

Train operator	Website	Twitter	National Rail
Thameslink	<a href="http://thameslinkrailway.com">thameslinkrailway.com</a>	@TLRailUK	03457 48 49 50 (24 hour)

**ThamesLink**