

# Suggested alternative routes during disruption

When Thameslink services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:  
May 2017

## Suggested alternative route details from Denmark Hill

### Thameslink ticket holders

To:	Suggested routes:
Bedford	Southeastern train to London Victoria; Victoria line to Euston; London Midland train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or London Midland train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford
Luton	Southeastern train to London Victoria; then Green Line Coach 757 (from stop 11*) to Luton Station Interchange. Alternatively Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100, 101 (from stop N) to Luton Station Interchange. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road)
Luton Airport Parkway	Southeastern train to London Victoria; then Green Line Coach 757 (from stop 11*) to Luton Hampton Hotel; walk (2 minutes) to Luton Airport Parkway station via adjoining footpath. Alternatively Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100, 101 (from stop N) to Luton Station Interchange. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road)
St Albans City	Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Hatfield; bus 300, 301, 602, 724 to St Albans City
West Hampstead Thameslink	Southeastern train to London Victoria; Victoria line to Green Park; Jubilee line to West Hampstead. Alternatively, bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J opposite station) to Elephant & Castle; Bakerloo line to Baker Street; Jubilee line to West Hampstead
Kentish Town	Southeastern train to London Victoria; Victoria line to Euston; Northern line to Kentish Town. Alternatively, bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J opposite station) to Elephant & Castle; Northern line to Kentish Town*
London St Pancras International	Southeastern train to London Victoria; Victoria line to King's Cross St Pancras. Alternatively, bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J opposite station) to Elephant & Castle; Northern line to King's Cross St Pancras*
Farringdon	Bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J opposite) to Elephant & Castle; bus 63 (from stop B) to Farringdon
City Thameslink	Southeastern train to London Victoria; Circle/District line to Blackfriars; 5 minutes walk along New Bridge Street to City Thameslink. Alternatively, bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J opposite station) to Elephant & Castle; bus 45, 63, 100 (from stop B) to City Thameslink*
London Blackfriars	Southeastern train to Victoria; Circle/District line to Blackfriars. Alternatively, bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J opposite station) to Elephant & Castle; bus 45, 63, 100 (from stop B) to London Blackfriars
Elephant & Castle	Bus 68, 468 (from stop Q on Champion Hill) or bus 40, 176 (from stop J) to Elephant & Castle
Peckham Rye	London Overground or Southeastern train to Peckham Rye
Nunhead	Southeastern train to Nunhead. Alternatively, London Overground train to Peckham Rye; bus 78, P12 (from stop V) to Nunhead
Crofton Park	Bus 185 (from stop C outside station) to Forest Hill (Stanstead Road/Cofe Road stop); bus 122 to Crofton Park
Catford	Southeastern train to Lewisham; Southeastern train to Catford Bridge. Alternatively, bus 185 (from stop C outside station) direct to Catford*
Bellingham	Southeastern train to Lewisham; bus 136, 208 (from stop D) to Bellingham (Bellingham Road stop)
Beckenham Hill	Southeastern train to Lewisham; bus 136, 208 (from stop D) to Beckenham Hill (Bromley Road The Pond stop)
Ravensbourne	Southeastern train to Lewisham; Southeastern train to Clock House; bus 354 (from stop BC) to Ravensbourne
Shortlands	Southeastern train to London Victoria; Southeastern train to Shortlands
Bromley South	Alternatively, Bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Shortlands*
Bickley	If available, Southeastern train direct to Bromley South, or Southeastern train to London Victoria; Southeastern train to Bromley South
St Mary Cray	If available, Southeastern train direct to St Mary Cray, or Southeastern train to London Victoria; Southeastern train to St Mary Cray. Alternatively, bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Bromley South; Southeastern train to St Mary Cray
Swanley	If available, Southeastern train direct to Swanley, or Southeastern train to London Victoria; Southeastern train to Swanley. Alternatively, bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Bromley South; Southeastern train to Swanley
Eynsford	If available, Southeastern train direct to Eynsford, or Southeastern train to London Victoria; Southeastern train to Eynsford. Alternatively, bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Bromley South; Southeastern train to Swanley; walk (9 minutes/0.5 miles) to Swanley (High Street) via Station Approach and Godsall Road; bus 421# limited service Mondays to Saturdays only to Swanley; bus 429# limited service Sundays only (from outside Swanley station on Azalea Drive) to Eynsford or taxi from Swanley station to Eynsford*
Shoreham	If available, Southeastern train direct to Shoreham, or Southeastern train to London Victoria; Southeastern train to Swanley. Alternatively, bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Bromley South; Southeastern train to Swanley; then walk (9 minutes/0.5 miles) to Swanley (High Street) via Station Approach and Godsall Road; bus 421# limited service Mondays to Saturdays only to Shoreham or taxi from Swanley station to Shoreham
Otford	If available, Southeastern train direct to Otford, or Southeastern train to London Victoria; Southeastern train to Otford. Alternatively, bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Bromley South; Southeastern train to Otford
Bat & Ball	Southeastern train to Lewisham; Southeastern train to Orpington or bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Orpington; then Southeastern train to Sevenoaks; bus 8#, 306#, 308#, 421# (from stop adjacent to Sevenoaks station on London Road) or bus 452# (from stop opposite Sevenoaks station on London Road) via Otford Road and Bat and Ball Road to Bat & Ball station
Sevenoaks	Southeastern train to Lewisham; Southeastern train to Orpington; Southeastern train to Sevenoaks. Alternatively, bus 68, 468 (from stop A on Denmark Hill) to Herne Hill; Southeastern train to Orpington; Southeastern train to Sevenoaks

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Great Northern
- Great Western Railway
- London buses
- London Midland
- London Tramlink
- London Overground
- London Underground
- Southeastern
- Southern
- South West Trains

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check [greatnorthernrail.com](http://greatnorthernrail.com) or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website [thameslinkrailway.com/thameslink-live](http://thameslinkrailway.com/thameslink-live)

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

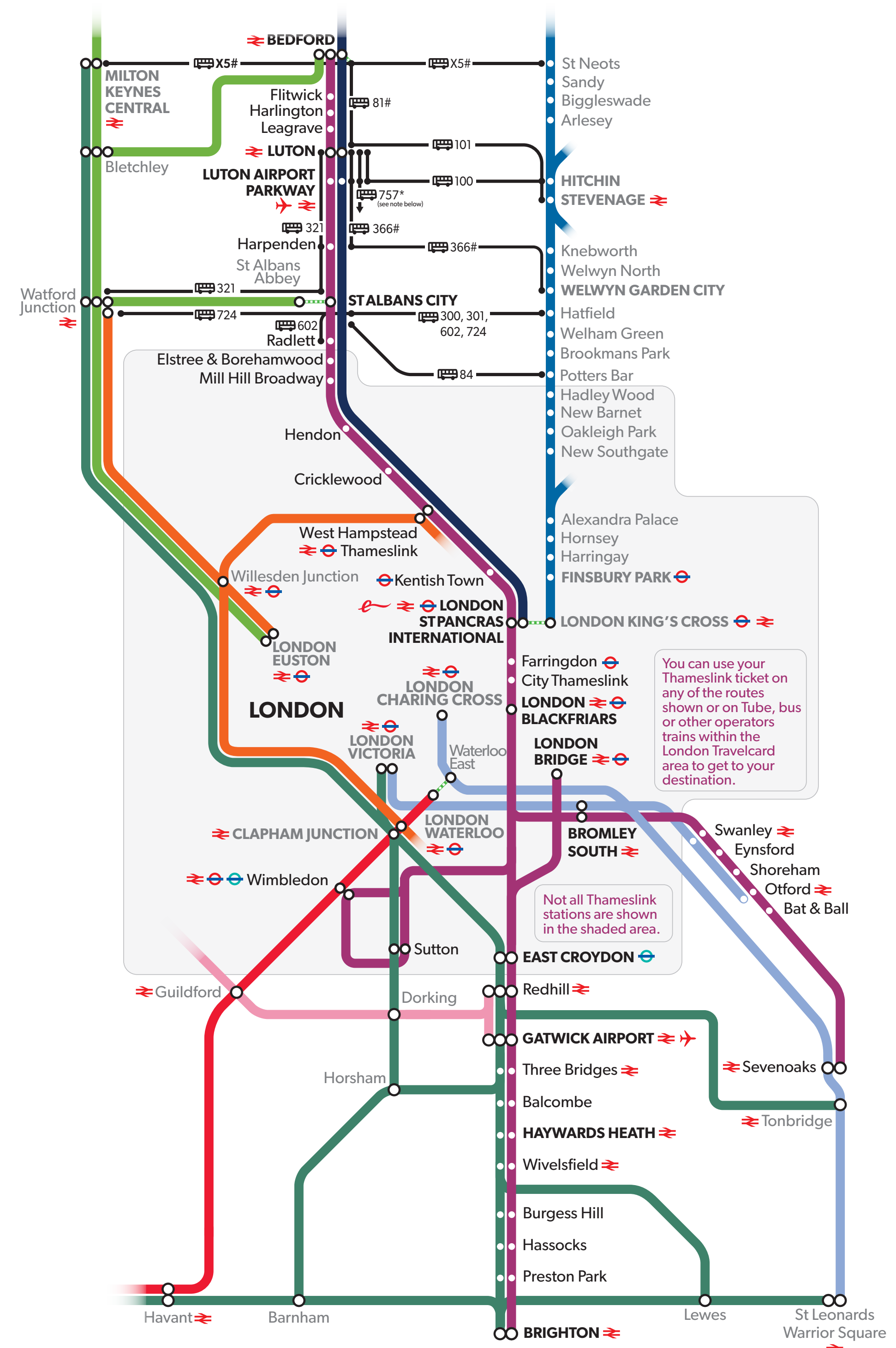
Rail services: <b>National Rail Enquiries</b> Online <a href="http://nationalrail.co.uk">nationalrail.co.uk</a> By telephone <b>03457 48 49 50</b>	Tube and London bus: <b>Transport for London</b> Online <a href="http://tfl.gov.uk">tfl.gov.uk</a> By telephone <b>0343 222 1234</b>	Bus services outside of London: <b>Traveline</b> Online <a href="http://traveline.info">traveline.info</a> By telephone <b>0871 200 22 33</b>
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### Delay Repay

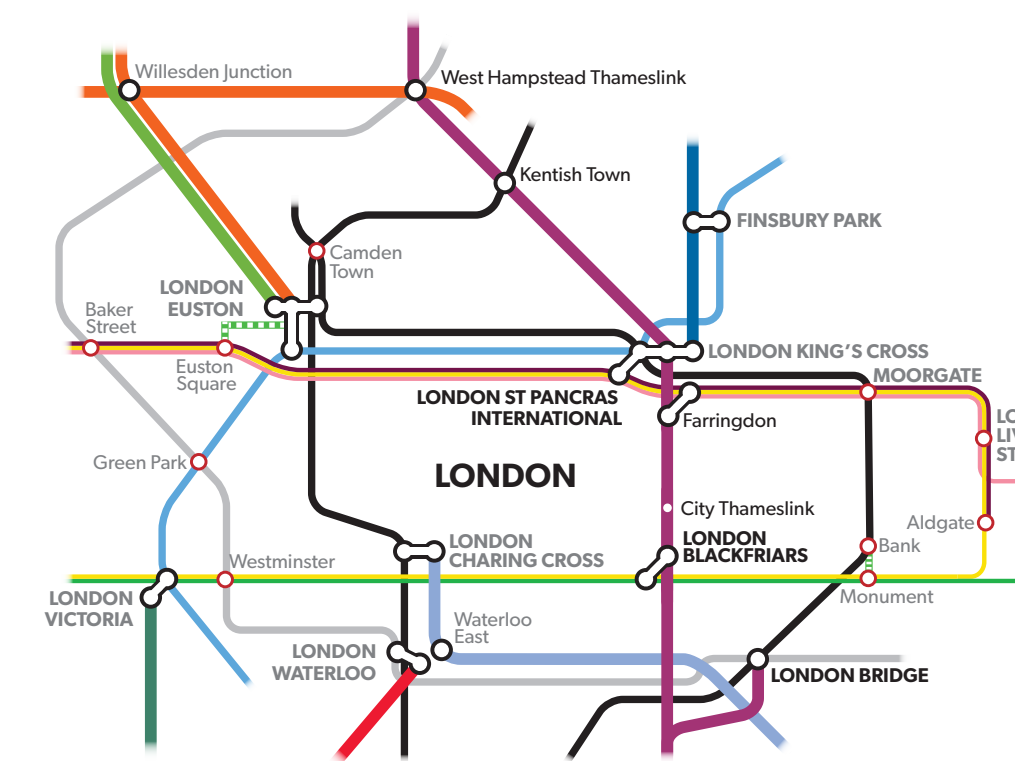
If your journey on Thameslink was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at [thameslinkrailway.com/delayrepay](http://thameslinkrailway.com/delayrepay)

## National rail and local bus alternatives



## Inner London rail and Tube alternatives



Please be aware that not all intermediate stations are shown on the maps for other National Rail operators and London Underground services.

If you have any feedback about the information contained in any of our alternative route literature please email your comments to: [customerservices@thameslinkrailway.com](mailto:customerservices@thameslinkrailway.com)

## Key to maps

- National Rail**
- Interchange station
  - Interchange with London Underground
  - Interchange with other train services
  - Interchange with airport
  - Interchange with London Tramlink
- Thameslink**
- Thameslink
  - East Midlands Trains
  - Southern
  - Southeastern
  - Station walking link
  - South West Trains
  - London Midland
  - Great Western Railway
  - London Overground
- London Underground**
- Tube station
  - Northern line
  - Jubilee line
  - Victoria line
  - District line
  - Central line
  - Circle line
  - Metropolitan line
  - Hammersmith & City line
- Bus services**
- Bus link / bus route number
  - # You may need to purchase a ticket and apply for a refund on these bus routes
  - \* Bus service 757 operates a frequent express service between Luton Interchange, Luton Airport Parkway and Brent Cross Bus Station (for local bus connections to Mill Hill Broadway, Hendon and Cricklewood) and to Central London Baker Street and Victoria (for bus and tube connections).

We're working hard on how we deal with delays...

## Train operator

Thameslink

## Website

[thameslinkrailway.com](http://thameslinkrailway.com)

## Twitter

@TLRailUK

## National Rail

03457 48 49 50 (24 hour)

ThamesLink