

Suggested alternative routes during disruption

When Thameslink services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:
May 2017

Suggested alternative route details from Carshalton

Thameslink ticket holders

To:	Suggested routes:
Bedford	Southern train to London Victoria; Victoria line to Euston; London Midland train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or London Midland train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford. Alternatively, Southern train to Clapham Junction; Southern train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or Southern train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford
Luton	Southern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Station Interchange. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100, 101 (from stop N) to Luton Station Interchange. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road)
Luton Airport Parkway	Southern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Hampton Hotel; walk (2 minutes) to Luton Airport Parkway station via adjoining footpath. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100 (from stop N) to Luton Hampton Hotel; walk (2 minutes) via adjoining footpath. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road)
Harpenden	Southern train to London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Welwyn Garden City; bus 366# to Harpenden. Alternatively see how to get to St Albans City; then bus 321 or 657 to Harpenden
St Albans City	Southern train to London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Hatfield; bus 300, 301, 602, 724 to St Albans City
Radlett	Southern train to London Victoria; Victoria line to Euston; London Overground train to Watford High Street, then bus 602 (from stop B) to Radlett Recreation Ground, then walk (2 minutes/0.1 miles) to Radlett Station
Elstree & Borehamwood	Southern train to London Victoria; Victoria line to Euston; Northern line to Edgware; bus 107, 292 (from stop F) to Elstree & Borehamwood
Mill Hill Broadway	Southern train to London Victoria; Victoria line to Euston; Northern line to Burnt Oak; bus 114, 251 (from stop M) to Bunn's Lane, then walk (4 minutes/0.2 miles) to Mill Hill Broadway
Hendon	Southern train to London Victoria; Victoria line to Euston; Northern line to Hendon Central; walk (13 minutes/0.6 miles) via Vivian Street and Station Road or bus 83 (from stop B) to Hendon station
Cricklewood	Southern train to London Victoria; Victoria line to Euston; Northern line to Golders Green; bus 245, 260 (from stops GF/GB) to Cricklewood
West Hampstead Thameslink	Southern train to London Victoria; Victoria line to Green Park; Jubilee line to West Hampstead
Kentish Town	Southern train to London Victoria; Victoria line to Euston; Northern line to Kentish Town
London St Pancras International	Southern train to London Victoria; Victoria line to King's Cross St Pancras
Farringdon	Southern train to London Victoria; Victoria line to King's Cross St Pancras; Circle/Hammersmith & City/Metropolitan line to Farringdon
City Thameslink	Southern train to London Victoria; Circle/District line to Blackfriars; walk (5 minutes/0.2 miles) along New Bridge Road to City Thameslink
London Blackfriars	Southern train to London Victoria; Circle/District line to Blackfriars
London Bridge	Southern train to London Bridge
Elephant & Castle	Southern train to Balham; Northern line to Elephant & Castle
Loughborough Junction	Southern train to Clapham Junction; bus 35 (from stop T) or bus 345 (from stop H) to Loughborough Junction
Herne Hill	Southern train to Tulse Hill; bus 68/468 (from stop F) to Herne Hill
Tulse Hill, Streatham, Mitcham Eastfields, Mitcham Junction, Hackbridge, Sutton	Southern train to your destination
West Sutton	Southern train to Sutton; bus 413 (from stop S from Grove Road) to West Sutton
Sutton Common	Southern train to Sutton; bus 164, 280 (from stop P on High Street) to Sutton Common
St Helier	Bus 157 (from stop A) to St Helier Hospital; bus S4 (from stop HA) to St Helier
Morden South	Southern train to Sutton; bus 80 (from stop P on High Street) to Morden South
South Merton, Wimbledon Chase	Southern train to Sutton; bus 164 (from stop P on High Street) to your destination
Wimbledon	Southern train to Mitcham Junction; London Tramlink to Wimbledon
Haydons Road	Southern train to Mitcham Junction; London Tramlink to Wimbledon; bus 200 (from stop J) to Haydons Road
Tooting	Bus 127 (from stop A) to Tooting (Amen Corner); walk (5 minutes/0.3 miles) via Mitcham Road to Tooting station

- On bus routes marked # in the table above you may have to buy a bus ticket and apply for a refund
The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Great Northern
- Great Western Railway
- London buses
- London Midland
- London Tramlink
- London Overground
- London Underground
- Southeastern
- Southern
- South West Trains

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check greatnorthernrail.com or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website thameslinkrailway.com/thameslink-live

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

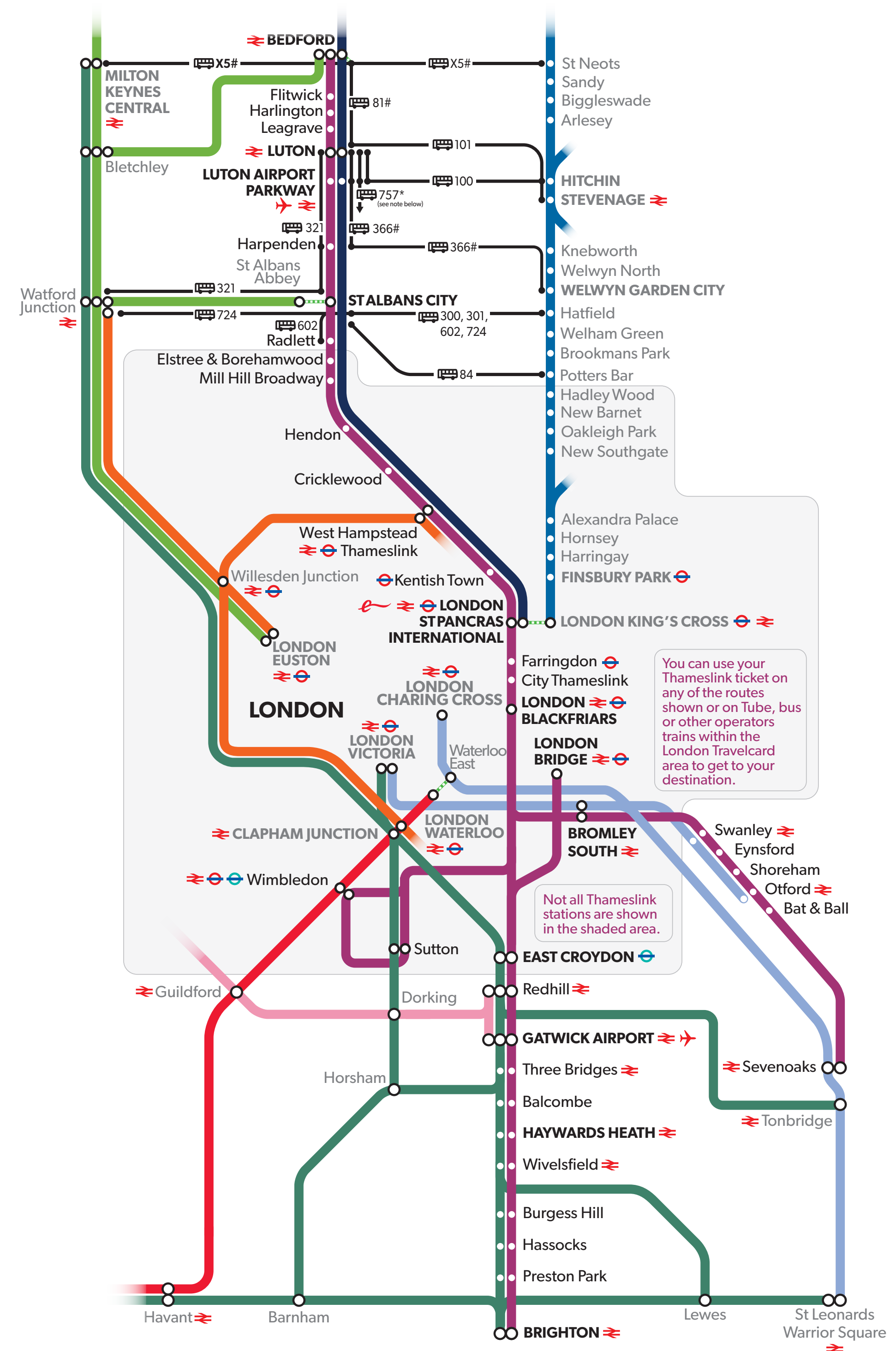
Rail services: National Rail Enquiries Online nationalrail.co.uk By telephone 03457 48 49 50	Tube and London bus: Transport for London Online tfl.gov.uk By telephone 0343 222 1234	Bus services outside of London: Traveline Online traveline.info By telephone 0871 200 22 33
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Delay Repay

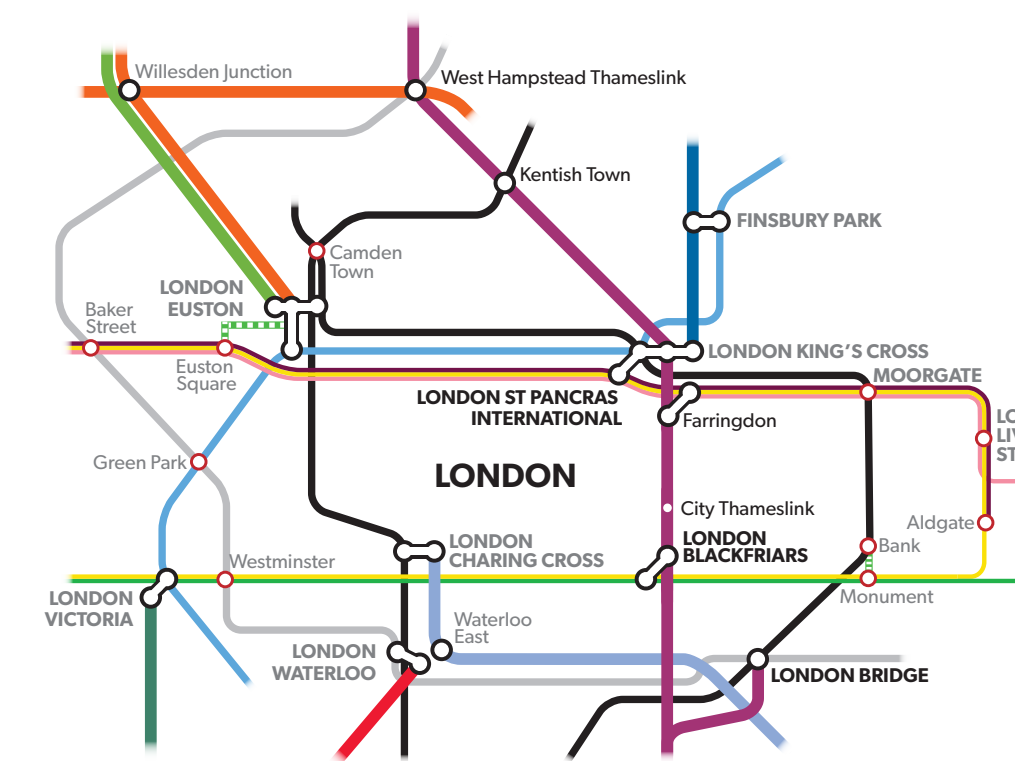
If your journey on Thameslink was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at thameslinkrailway.com/delayrepat

National rail and local bus alternatives



Inner London rail and Tube alternatives



Key to maps

- National Rail**
- Interchange station
 - Interchange with London Underground
 - Interchange with other train services
 - Interchange with airport
 - Interchange with London Tramlink
 - Thameslink
 - East Midlands Trains
 - Southern
 - Southeastern
 - Station walking link
 - South West Trains
 - London Midland
 - Great Western Railway
 - London Overground
- London Underground**
- Tube station
 - Northern line
 - Jubilee line
 - Victoria line
 - District line
 - Central line
 - Circle line
 - Metropolitan line
 - Hammersmith & City line
- Bus services**
- Bus link / bus route number
 - # You may need to purchase a ticket and apply for a refund on these bus routes
 - * Bus service 757 operates a frequent express service between Luton Interchange, Luton Airport Parkway and Brent Cross Bus Station (for local bus connections to Mill Hill Broadway, Hendon and Cricklewood) and to Central London Baker Street and Victoria (for bus and tube connections).

Please be aware that not all intermediate stations are shown on the maps for other National Rail operators and London Underground services.

If you have any feedback about the information contained in any of our alternative route literature please email your comments to: customerservices@thameslinkrailway.com

We're working hard on how we deal with delays...

Train operator

Thameslink

Website

thameslinkrailway.com

Twitter

@TLRailUK

National Rail

03457 48 49 50 (24 hour)

ThamesLink