

# Suggested alternative routes during disruption

When Thameslink services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:  
May 2017

## Suggested alternative route details from Beckenham Hill

### Thameslink ticket holders

To:	Suggested routes:
Bedford	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Victoria line to Euston; London Midland train to Bletchley; London Midland train to Bedford St Johns (not Sundays) or London Midland train to Milton Keynes Central; bus X5# (from stop Y4) to Bedford
Luton	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Station Interchange. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100, 101 (from stop N) to Luton Station Interchange. (* Stop 11 is opposite Victoria Station on Buckingham Palace Road)
Luton Airport Parkway	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Green Line Coach 757 (from stop 11*) to Luton Hampton Hotel; walk (2 minutes) to Luton Airport Parkway via adjoining footpath. Alternatively from London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Stevenage; bus 100 (from stop N) to Luton Hampton Hotel; walk (2 minutes) to Luton Airport Parkway station via adjoining footpath. (* Stop 11 is opposite Victoria Station exit on Buckingham Palace Road)
St Albans City	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Great Northern train to Hatfield; bus 300, 301, 602, 724 to St Albans City
West Hampstead Thameslink	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Victoria line to Green Park; Jubilee line to West Hampstead
Kentish Town	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Victoria line to Euston; Northern line to Kentish Town
London St Pancras International	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Victoria line to King's Cross St Pancras
Farringdon	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Victoria line to King's Cross St Pancras; Circle/Hammersmith & City/Metropolitan line to Farringdon
City Thameslink	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Circle/District line to Blackfriars; 5 minutes walk along New Bridge Street to City Thameslink
London Blackfriars	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; Southeastern train to London Victoria; Circle/District line to Blackfriars
Elephant & Castle	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Catford Bus Garage; change for bus 136, 208 to Lewisham station; Southeastern train to London Bridge; Northern line to Elephant & Castle
Denmark Hill	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Catford Bus Garage; change for bus 136, 208 to Lewisham station; Southeastern train to Denmark Hill
Peckham Rye	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Catford Bus Garage; change for bus 136, 208 to Lewisham station; Southeastern train to Peckham Rye
Nunhead	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Catford Bus Garage; change for bus 136, 208 to Lewisham station; Southeastern train to Nunhead
Crofton Park	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Catford Bus Garage; change for bus 171 to Crofton Park
Catford	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Catford (Bromley Road); walk (7 minutes/0.3 miles) to Catford station
Bellingham	Exit to Beckenham Hill Road; bus 54 (from stop SB) to Bellingham (Catford Bus Garage)
Ravensbourne	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction (Copers Cope Road stop); bus 354 to Ravensbourne
Shortlands	Exit to Beckenham Hill Road; bus 54 (from stop SE) to Beckenham Junction; bus 227 (from Bromley Road St Georges Church stop) to Shortlands
Bromley South	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South. Alternatively walk (5 minutes/0.3 miles) to Southern Lane via Blacklands Road; bus 336 (from stop SK) to Bromley South
Bickley	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South. Alternatively walk (5 minutes/0.3 miles) to Southern Lane via Blacklands Road; bus 336 (from stop SK) to Bromley South; then Southeastern train to Bickley
St Mary Cray	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South. Alternatively walk (5 minutes/0.3 miles) to Southern Lane via Blacklands Road; bus 336 (from stop SK) to Bromley South; then Southeastern train to St Mary Cray
Swanley	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South. Alternatively walk (5 minutes/0.3 miles) to Southern Lane via Blacklands Road; bus 336 (from stop SK) to Bromley South; then Southeastern train to Swanley
Eynsford	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South; Southeastern train to Swanley; walk (9 minutes/0.5 miles) to Swanley (High Street) via Station Approach and Goldsai Road; bus 421# limited service Mondays to Saturdays or bus 429# limited service Sundays only (from outside Swanley station on Azalea Drive) to Eynsford or taxi from Swanley station to Eynsford
Shoreham	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South; Southeastern train to Swanley; then (walk 9 minutes/0.5 miles) to Swanley (High Street) via Station Approach and Goldsai Road; bus 421# limited service Mondays to Saturdays only to Shoreham or taxi from Swanley station to Shoreham
Otford	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South. Alternatively walk (5 minutes/0.3 miles) to Southern Lane via Blacklands Road; bus 336 (from stop SK) to Bromley South; then Southeastern train to Otford
Bat & Ball	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South; Southeastern train to Orpington; Southeastern train to Sevenoaks; bus 8#, 306#, 308#, 421# (from stop adjacent Sevenoaks station on London Road) or bus 452# (from stop opposite Sevenoaks station on London Road) to St John's Hill or St John's Road; then walk (3 minutes/0.2 miles) via Otford Road and Bat and Ball Road to Bat & Ball station
Sevenoaks	Walk (5 minutes/0.3 miles) to Bromley Road The Pond (stop SX); bus 208, 320 to Bromley South; Southeastern train to Orpington; Southeastern train to Sevenoaks

# - On bus routes marked # in the table above you may have to buy a bus ticket and apply for a refund  
The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Great Northern
- London Buses
- London Midland
- London Tramlink
- London Overground
- London Underground
- Southeastern
- Southern
- South West Trains

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check [greatnorthernrail.com](http://greatnorthernrail.com) or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website [thameslinkrailway.com/thameslink-live](http://thameslinkrailway.com/thameslink-live)

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

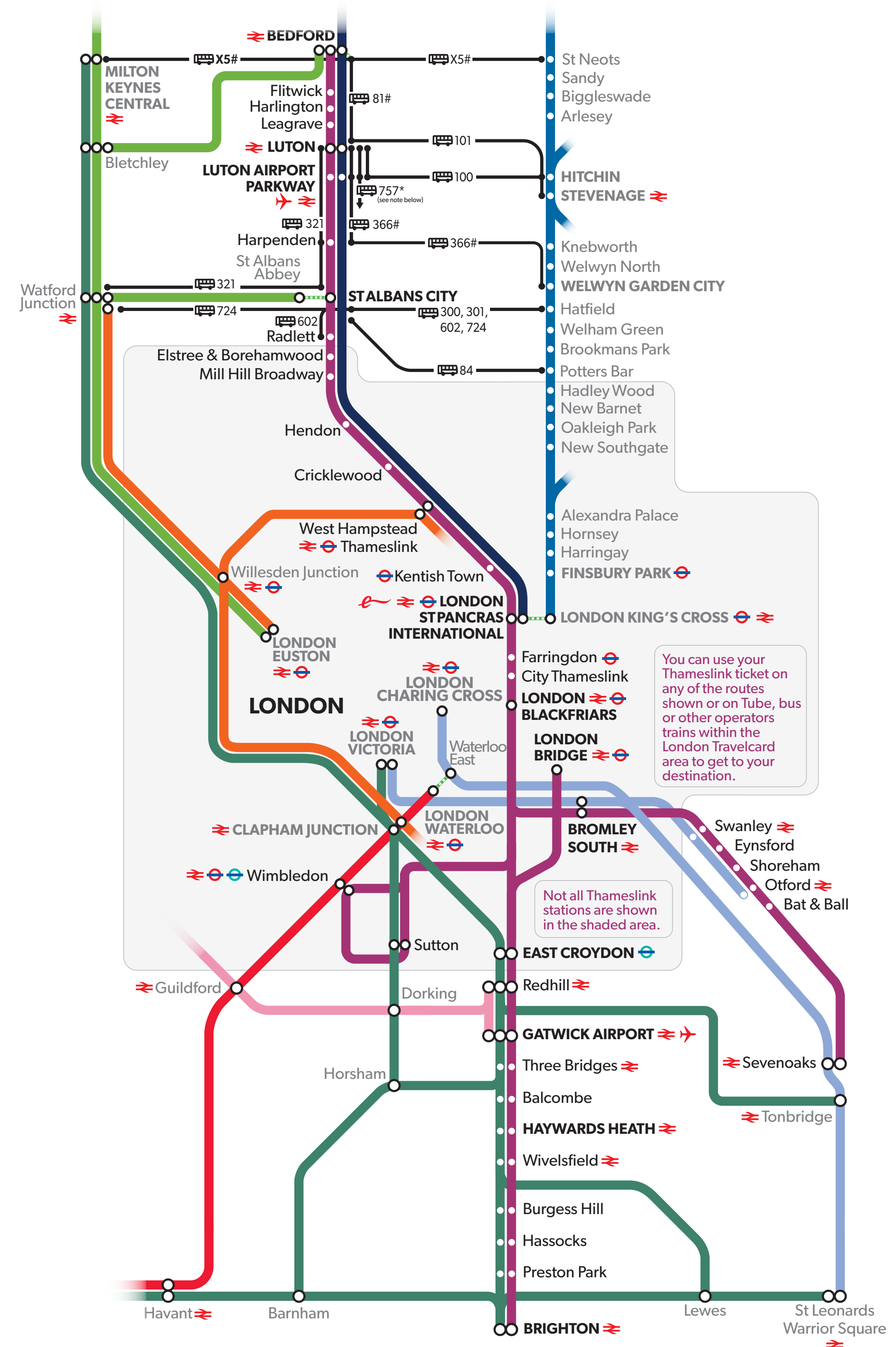
Rail services: <b>National Rail Enquiries</b> Online <a href="http://nationalrail.co.uk">nationalrail.co.uk</a> By telephone <b>03457 48 49 50</b>	Tube and London bus: <b>Transport for London</b> Online <a href="http://tfl.gov.uk">tfl.gov.uk</a> By telephone <b>0343 222 1234</b>	Bus services outside of London: <b>Traveline</b> Online <a href="http://traveline.info">traveline.info</a> By telephone <b>0871 200 22 33</b>
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### Delay Repay

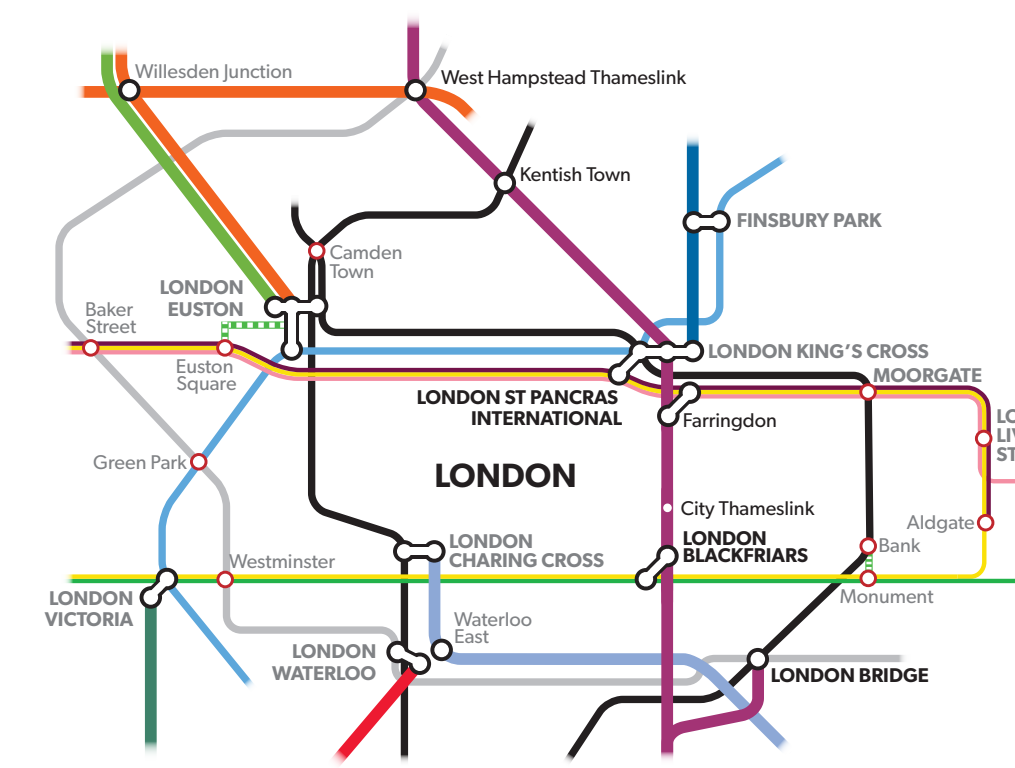
If your journey on Thameslink was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at [thameslinkrailway.com/delayrepay](http://thameslinkrailway.com/delayrepay)

## National rail and local bus alternatives



### Inner London rail and Tube alternatives



### Key to maps

- National Rail**
- Interchange station
  - Interchange with London Underground
  - Interchange with other train services
  - Interchange with airport
  - Interchange with London Tramlink
- Thameslink**
- East Midlands Trains
  - Southern
  - Southeastern
  - Station walking link
  - South West Trains
  - London Midland
  - Great Western Railway
  - London Overground
- London Underground**
- Tube station
  - Northern line
  - Jubilee line
  - Victoria line
  - District line
  - Central line
  - Circle line
  - Metropolitan line
  - Hammersmith & City line
- Bus services**
- Bus link / bus route number
  - # You may need to purchase a ticket and apply for a refund on these bus routes
  - \* Bus service 757 operates a frequent express service between Luton Interchange, Luton Airport Parkway and Brent Cross Bus Station (for local bus connections to Mill Hill Broadway, Hendon and Cricklewood) and to Central London Baker Street and Victoria (for bus and tube connections).

Please be aware that not all intermediate stations are shown on the maps for other National Rail operators and London Underground services.

If you have any feedback about the information contained in any of our alternative route literature please email your comments to: [customerservices@thameslinkrailway.com](mailto:customerservices@thameslinkrailway.com)

We're working hard on how we deal with delays...

### Train operator

Thameslink

### Website

[thameslinkrailway.com](http://thameslinkrailway.com)

### Twitter

@TLRailUK

### National Rail

03457 48 49 50 (24 hour)

ThamesLink