

# Our Network



Valid from 2 February 2025

## SERVICES AND FACILITIES

This is a general guide to the basic daily services. Not all trains stop at all stations on each coloured line so please check the timetable. For real-time information and to check your journey, please see [nationalrail.co.uk](http://nationalrail.co.uk) or our website.

**REGULAR SERVICE**

- Gatwick Express** (Red line)
- Great Northern** (Blue line)
- Southern** (Green line)
- Thameslink** (Pink line)

**LIMITED SERVICE**

- Other train operators' routes
- Luton Dart
- Combined bus and train ticket is available on this route
- Faygate\*
- Limited service stations on our network
- Interchange stations
- Interchange with Docklands Light Railway
- Interchange with the Elizabeth Line
- Interchange with London Underground
- Interchange with London Overground
- Interchange with London Trams
- Interchange with Eurostar
- Interchange with other operators' train services
- Interchange with Airports
- Ferry service routes
- Hovercraft service routes

**Oyster and Contactless area**

**oyster** Pay as you go with contactless (card or device) in the blue shaded area

**Contactless only area** Pay as you go with contactless card or device (not Oyster) in the pink shaded area

The number of stations accepting contactless payments is gradually increasing. For the latest information please visit: [gatwickexpress.com/contactless](http://gatwickexpress.com/contactless), [greatnorthernrail.com/contactless](http://greatnorthernrail.com/contactless), [southernrailway.com/contactless](http://southernrailway.com/contactless), [thameslinkrailway.com/contactless](http://thameslinkrailway.com/contactless)

## ACCESSIBILITY

- Category 'A' Station:** Step-free access between the street and all platforms, and also between platforms.
- Category 'B' Station:** Step-free access between the street and all platforms. There may not be step-free access between platforms or entrances.
- Category 'B' Station:** Step-free access between the street and some platforms.
- Category 'B' Station:** Step-free access between the street and platforms but only available for trains in the direction of the arrow.
- Category 'C' Station:** No step-free access between the street and platforms.

Staff assistance is required to provide a ramp between trains and the platform.

We're committed to accessible travel for all, and this map is intended to give an overview of step-free access at our stations. For more information on the accessibility on our network and the assistance we offer please visit the Assisted Travel section of our website or contact our Assisted Travel team.

## STAFF AVAILABILITY

- On-train or station staff available for all trains**
- On-train or station staff available at certain times only**
- No on-train or station staff available**
- Although this station is not always staffed, our Assisted Travel Support team is there to help you to complete your journey. If you have not booked assistance and require it boarding the train at this station, then on arrival please contact this team by either:
  - pressing the "Emergency" or "Assisted travel" button on the Help Point;
  - calling us on the Freephone number 0800 168 1238 or text to 07970 511077.
 Whether you pre-book your assistance or prefer more flexibility, we recommend arriving 20 minutes before your train is scheduled to depart.

This information is correct as of 2 February 2025  
For the most up-to-date station facilities see: [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

